

POLICY

McCall is committed to providing a safe environment for participants, staff and visitors.

NSW Health classes disability services as a COVID-19 high-risk setting. This means there are additional entry restrictions for us to put in place.

This policy sets out the requirements for all visitors to gain entry to a McCall site, in compliance with [NSW Health Public Health Orders and restrictions for disability services](#).

COVID-19 VISITOR REQUIREMENTS - GENERAL

- To enter a McCall site, all visitors must provide evidence they have checked-in to the premises using the Service NSW COVID safe app and show their vaccination certificate.
- Visitors **must not enter** a McCall site if they:
 - have COVID-19 symptoms
 - are a close or casual contact of a person with confirmed COVID-19, unless they have completed their isolation and testing requirements
 - are waiting for a COVID-19 test result
 - have been [overseas](#) and not received a negative rapid antigen test on day 6 after arriving back in NSW
 - do not have a negative Rapid Antigen Test result prior to entering a SIL residence (see below)
- When onsite visitors must:
 - wear a mask at all times, or provide evidence of a valid mask exemption medical certificate
 - practise COVID safe measures by performing hand hygiene, cough and sneeze etiquette and where possible, physically distance, especially when removing their mask to eat or drink

COVID-19 VISITOR REQUIREMENTS – SIL RESIDENCES

- In addition to the general requirements above, when visiting a SIL residence, all visitors:
 - must perform a Rapid Antigen Test, at their own cost, and return a negative test result prior to entering the home
 - should get a [booster](#) dose as soon as they are [eligible](#) to protect themselves and residents
- Before visiting a Supported Independent Living (SIL) resident, visitors must phone the house in advance to book their visit.
- Each fully vaccinated resident can have two (2) fully vaccinated visitors per day. However, due to the current high level of COVID-19 in the community, we are asking families to reconsider visiting or taking residents out in the community for day trips or overnight stays.
- Visitors cannot enter a SIL residence when there is a COVID positive case, with the exception of the residents GP and emergency services.
- Residents cannot leave their home if they:
 - have COVID-19 symptoms until they have a PCR test and receive a negative result
 - are isolating until they complete all COVID-19 isolation and testing requirements as per [NSW Health rules](#)